

#### **HAPPY HOLIDAYS TO ALL!**

As we say goodbye to another incredible year, I would like to express my gratitude for your unwavering support. The last 12 months have been filled with challenges, successes, and countless memories we've all shared together.

Our main challenge this year was the two-month closure of our facility for safety reasons. However, the rest of the year has been characterized by success. A notable achievement was the launch of the Community Health Worker program, led by dedicated individuals, Bruce and Joyce. They are committed to assisting those in need, facilitating connections to community resources, ranging from medical services to food pantries. To address our patient waitlist, we temporarily enlisted the expertise of Dr. Olson and Dr. Chang. Additionally, Christina Hall has come on board full-time to provide crucial support to our dentists, especially during mid-week shifts. One of the greatest achievements by our Executive Director, Bobbi, was securing a Federal Grant for a mobile dental unit. This will help get to areas in rural Tennessee that might not be able to come to the clinic. Today, we find ourselves in a muchimproved position compared to a year ago, thanks to the collective efforts of our staff and the unwavering support of the community.

To wrap it up, your support has been the foundation of our success, and I want to thank each and every one of you for being a vital part of this journey. Whether you've been a dedicated member of our staff, a volunteer, or a supporter from afar, your contributions have made a significant impact on the patients. It is your navigation, resilience, and unwavering commitment that guide our Smiles ship through the currents, turning waves into stories. Thank you, for your support and hard work this past year. May your Christmas be filled with warmth and a New Year that unfolds with a cascade of joyful smiles.

### PEOPLE SPOTLIGHT: DR. SCHENCK AND APRIL





As we come to the end of the year, we want to extend our gratitude to two amazing providers who have been amazing support for our clinic. The hard work, dedication, and your care you bring to the patients have not gone unnoticed. Together, Dr. Schenck and April have played a major in making Smiles, Inc. a place where smiles are not only created but also prepared with absolute care.

Thank you Dr. Schenck and April, for your outstanding contributions to Smiles, Inc. family.

# 2023 Recap



























#### **Active Patient Top Ten Zip Codes**

37380 - South Pittsburg TN - 174 37397 - Whitwell TN - 76 37347 - Jasper TN - 56 35772 - Stevenson AL - 48 37327 - Dunlap TN - 35 35740 - Bridgeport AL - 26 35769 - Scottsboro AL - 26 37356 - Monteagle TN - 24 37366 - Pellam TN - 20

37378 - Tracy City TN - 19

#### **Age Group**

20-29: 51 6.56% 30-39: 139 17.89% 40-49: 159 20.46% 50-59: 182 23.42% 60-69: 144 18.53% 70+: 90 11.58%

## Volunteers always welcomed!

"Volunteering is an extraordinary experience that can open up unforeseen opportunities, while simultaneously making a difference in the lives of others."

- Richard Branson

#### **New Patients This Year**

149 - 20% of Active Patients

Celebrate the season with love and joy. Make the most of your time with friends and family.